



Entergy New Orleans, LLC  
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May 3, 2021

**VIA ELECTRONIC MAIL ONLY**

Ms. Lora W. Johnson, CMC, LMMC  
Clerk of Council  
City Hall, Room 1E09  
1300 Perdido Street  
New Orleans, Louisiana 70112

**Re: Filing of Entergy New Orleans, LLC's Energy Smart Program Year 10 Annual Program Report, Annual Evaluation, Measurement and Verification Report, and Energy Smart Arrearage and Disconnect Analysis (Resolutions R-11-52, R-17-31, R-17-176, R-17-177, R-17-623, R-19-516; UD-08-02, UD-17-03)**

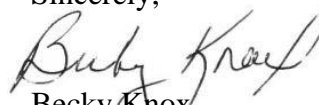
Dear Ms. Johnson,

On February 3, 2011, the Council of the City of New Orleans ("Council") adopted Resolution R-11-52 requiring periodic reports regarding Energy Smart to be filed with the Council. A series of Council Resolutions, R-17-31, R-17-176, R-17-177, and R-17-623, approved the continuance of the Energy Smart for Program Years 7-9 with APTIM, Environmental and Infrastructure ("APTIM") as the third party administrator and ADM Associates, Inc. ("ADM") as the third party evaluator.

On behalf of APTIM and ADM, Entergy New Orleans, LLC ("ENO") submits the Energy Smart Annual Program Report and Annual Evaluation, Measurement and Verification Report for the period of April 1, 2020 to December 31, 2020. In addition, on behalf of ADM, ENO submits an Arrearage and Disconnect Analysis related to Energy Smart participation. As a result of the remote operations of the Council's office related to COVID-19, ENO submits this filing electronically and will submit the requisite original and number of hard copies once the Council resumes normal operations, or as you direct. Entergy New Orleans, LLC requests that you file this submission in accordance with Council regulations as modified for the present circumstances. Should you have any questions regarding this filing, please contact my office at (504) 670-3680.

If you have any further questions, please do not hesitate to let me know.

Sincerely,

  
Becky Knox

Ms. Erin Spears  
March 29, 2021  
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cc: Official Service List UD-08-02 and UD-17-03 (via electronic mail)