



Entergy New Orleans, LLC
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November 27, 2019

Ms. Lora W. Johnson, CMC, LMMC
Clerk of Council of the City of New Orleans
City Hall, Room 1E09
1300 Perdido Street
New Orleans, Louisiana 70112

RE: Council Docket UD-17-04; Bi-Monthly Filing Requirement per Ordering Paragraph #6 of Council Resolution R-17-427

Dear Ms. Johnson:

Please find enclosed for your further handling an original and three copies of a CD-ROM containing Entergy New Orleans, LLC's ("ENO's") Bi-Monthly Report on Customer Outages for the period of August 1, 2019 through September 30, 2019, which Report is being filed in the above-referenced docket pursuant to Ordering Paragraph 6 of Council Resolution R-17-427, dated August 10, 2017. Please file the original and two copies into the record of the referenced docket and return a date-stamped copy to our courier.

If you have any questions regarding this information, please contact me at (504) 670-3680.

Sincerely,

Brian L. Guillot

Enclosure

cc: All Councilmembers
Council Utilities Regulatory Office
Presley Reed, Esq.
Joseph W. Rogers, P.E.
J.A. Beatmann, Jr.
Errol Smith, CPA

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BY: NR

Resolution Directing Entergy New Orleans, LLC to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms

**CNO Docket No.:
UD-17-04**



Entergy New Orleans, LLC

Council Docket UD-17-04; Bi-Monthly Filing Requirement per Council Resolution R-17-427 August 1, 2019 through September 30, 2019