



Entergy New Orleans, LLC  
1600 Perdido Street, Bldg #505  
New Orleans, LA 70112  
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**Brian L. Guillot**  
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Regulatory Affairs  
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April 3, 2019

**VIA HAND DELIVERY**

Ms. Lora W. Johnson, CMC, LMMC  
Clerk of Council  
City Hall, Room 1E09  
1300 Perdido Street  
New Orleans, Louisiana 70112

**RE: Council Docket UD-17-04; Bi-Monthly Filing Requirement per Ordering Paragraph #6 of Council Resolution R-17-427**

Dear Ms. Johnson:

Please find enclosed for your further handling an original and three copies of a CD-ROM containing Entergy New Orleans, LLC's ("ENO's") Bi-Monthly Report on Customer Outages for the period of December 1, 2018 through January 31, 2019, which is being filed in the above-referenced docket pursuant to Ordering Paragraph 6 of Council Resolution R-17-427, dated August 10, 2017. Please file the original and two copies into the record of the referenced docket and return a date-stamped copy to our courier.

If you have any questions regarding this information, please contact me at (504) 670-3680.

Sincerely,

Brian L. Guillot

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Enclosure

cc: All Councilmembers  
Council Utilities Regulatory Office  
Presley Reed, Esq.  
Philip J. Movish  
Joseph W. Rogers, P.E.  
J.A. Beatmann, Jr.  
Errol Smith, CPA  
Official Service List UD-17-04

Apr 4 2019

**Resolution Directing Entergy New Orleans, LLC to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms**

**CNO Docket No.: UD-17-04**



**Entergy**

**Entergy New Orleans, LLC  
Council Docket UD-17-04; Bi-Monthly Filing Requirement per Council Resolution R-17-427 December 1, 2018 through January 31, 2019**