

August 25, 2017

By Hand Delivery
Clerk of Council
Room 1E09, City Hall
1300 Perdido St.
New Orleans, LA 70122

RE: In Re: Resolution Directing Entergy New Orleans, Inc. to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms (Docket No. UD-17-04)

Dear Ms. Johnson,

Enclosed please find an original and three copies of the intervention of Denise T. Turbinton in the above matter. Please file the attached intervention and this letter in the record of this proceeding and return one time stamped copy to our courier, in accordance with normal procedures.

Thank you for your assistance with this matter.

Sincerely,



Denise T. Turbinton
Phone: (504)309-0400
Address: 931 Mazant Street, New Orleans, LA 70117-5437

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BY: 

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BEFORE THE COUNCIL OF THE CITY OF NEW ORLEANS

**In Re: RESOLUTION DIRECTING
ENTERGY NEW ORLEANS, INC. TO
INVESTIGATE AND REMEDIATE
ELECTRIC SERVICE DISRUPTIONS
AND COMPLAINTS AND TO
ESTABLISH MINIMUM ELECTRIC
RELIABILITY PERFORMANCE
STANDARDS AND FINANCIAL
PENALTY MECHANISMS**

DOCKET UD-17-04

**Petition of _____ for Intervention
and Inclusion on Service List**

_____ respectfully requests that the Council of the City of New Orleans (“the Council”) grant _____ the right to intervene in the above captioned docket and participate as a party therein.

On August 10, 2017, the full Council for the City of New Orleans issued Resolution R-17-427, setting a procedural schedule for this docket, and setting a period of 15 days from the adoption of the Resolution for parties to file for intervention. This request is being made within the 15 day intervention period and is therefore timely.

_____ is a (civic/non-profit/neighborhood assn/trade organization/individual), residing (or working) in Orleans Parish. (include other mission information)

_____ has residents (or businesses) served by ENO who have been affected by power outage disruptions. There is no other party representing the interests of _____ and its members.

_____ intends to participate in this proceeding in order to protect the interests of the residential and small commercial Entergy New Orleans, Inc. (“ENO”) customers.

_____’s interests in this proceeding include,

operating capacity without risk of damage due to Entergy New Orleans' power outages, blackouts, brownouts, power dips, or power surges, AND not suffering undue personal, health, or financial injury or risk due to Entergy New Orleans' inability to provide reasonable and reliable service on a consistent basis

b) desire to have Entergy New Orleans disclose ALL reported disruptions to electrical service in a timely and fully transparent manner, and to handle all claims of damage to property and person in a timely, honest, objective, and through manner

c) a reasonable desire to be able to have a quality of life that is usual and customary in the 21st century in a first world country

Denise T. Turbinton possesses standing to intervene in the aforementioned matter, and respectfully seeks full intervenor status in order to fully participate in this docket.

Denise T. Turbinton requests that she be placed on the service list of this proceeding and be served with all pleadings, notices orders, and other filings.

Please note **Denise T. Turbinton** is an individual thus pursuant to Council Resolution R-16-365, requests that all intervenor fees be waived.

All communications and pleadings in this docket should be directed to :

Name: **Denise T. Turbinton** (on August 25, 2017)

Email Address turbinton@msn.com

Physical Mailing Address: 931 Mazant Street

New Orleans, La. 70117-5437

Phone Number (504)309-0400

Fax (optional) n/a

Respectfully,



Denise T. Turbinton

Orleans Parish Resident, City Council District C