Letter about ENO's Harassment of Intervenors Regarding Consolidated Billing (Community Solar Docket UD-18-03, UD-24-03)

To: Members of the New Orleans City Council

Re: Entergy's Harassment of Intervenors Regarding Consolidated Billing – Community Solar Docket (UD-18-03, UD-24-03)

Dear President Moreno and Councilmembers,

We, the undersigned intervenors in the above-captioned docket, write to express our deep concern and frustration regarding Entergy New Orleans' ("ENO") continued attempts to obstruct and delay implementation of utility-consolidated billing for community solar through repeated and unnecessary Requests for Information ("RFIs"), follow-up "deficiency" letters and phone conferences. **Most recently, on August 27, 2025, ENO sent a demand letter to intervenors in the docket demanding individual conferences with each about their RFI responses**.

Let us be clear: intervenors have already responded in good faith to ENO's excessive RFIs, even though we maintain that the Council's adoption of consolidated billing as the framework for New Orleans' community solar program rendered most of ENO's questions moot. The Council's Resolutions and Advisors' guidance have already established that consolidated billing *will* be implemented. ENO's continued fishing expeditions waste time, money, and ratepayer resources while serving no purpose other than harassment.

Every hour and dollar spent responding to these duplicative RFIs is an hour and dollar diverted from advancing the Council's intent to bring affordable, equitable clean energy to New Orleanians. ENO's insistence on re-litigating settled matters only delays program launch and burdens both the Council and stakeholders.

We respectfully urge the Council to:

1. **Direct ENO to cease issuing further RFIs on consolidated billing** that go beyond the implementation details necessary to carry out Council policy.

2. **Remind ENO that consolidated billing is not up for debate**; it is the will of the Council, and the role of ENO is to comply, not to obstruct.

3. **Protect ratepayers and intervenors** from further harassment, ensuring this docket moves forward efficiently toward program implementation.

ENO’s latest demand letter to each intervenor is not a good-faith effort to resolve outstanding issues; it is a tactic to stall. We call on the Council to put an end to this obstruction and reaffirm its commitment to swift, fair, and effective implementation of community solar in New Orleans.

Respectfully submitted,

Nathalie Jordi, Together New Orleans

Jesse George, Alliance for Affordable Energy

Julian Thomas, Carpe Diem Developers

Monika Gerhart, Gulf States Renewable Energy Industries Association

Laurel Passera, Coalition for Community Solar Access

Gary Skulnik, Neighborhood Sun

Jackie Dadakis, Green Coast Enterprises

Gary Kassem & Erica Buster, SunConnect

Scott Oman, South Coast Solar

Tom Guinan, Algiers Solar

Alex Pasanen, Solstice

Pierre Moses, 127 Energy

Jeff Cantin, Solar Alternatives

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August 27, 2025

VIA ELECTRONIC MAIL
Nathalie Jordi
Together New Orleans
2721 S. Broad St.
New Orleans, LA 70125

Re: Community Solar Program Implementation RFIs
(CNO Docket No. UD-18-03)

Dear Ms. Jordi:

Entergy New Orleans ("ENO") propounded Requests for Information ("RFIs") to Together New Orleans in the above-referenced docket on July 28, 2025. ENO has reviewed Together New Orleans' responses dated August 11, 2025. Together New Orleans has failed to substantively respond to the following RFIs: ENO-1-18 through 1-19. In addition, Together New Orleans' responses to the following RFIs are incomplete or otherwise deficient: ENO-1-11, ENO-1-15, ENO-1-27, and ENO-1-28.

I would like to schedule a conference to discuss Together New Orleans' responses to the referenced RFIs. I will initiate the conference by calling your office on Friday, September 5, 2025 at 11:30 am.

If you have any questions, please do not hesitate to contact me at the number above. Likewise, if the proposed date is not convenient for you, please feel free to propose another date and time. As always, I appreciate your assistance in resolving this issue.

Sincerely,

Leslie M. LaCoste

LML/hs