



July 31 Technical Conference on Consolidated Billing



R-24-310 passed July 24, 2024

BE IT FURTHER RESOLVED BY THE COUNCIL OF THE CITY OF NEW ORLEANS, That no later than September 30, 2024, ENO shall submit a proposal to implement a consolidated billing program by July 1, 2025. The Council will review the proposal and outline further proceedings including a technical conference, if needed, at that time.

R-25-352

passed June 26, 2025

6. The following procedural schedule is adopted to consider ENO's June 10 proposal regarding consolidated billing. With respect to pleadings filed pursuant to this procedural schedule, the Council will consider only comments related to consolidated billing. Any other proposals for changes to the Community Solar Rules must be filed as a separate motion and will not be considered if included in pleadings filed under the procedural schedule below.

- a. A period of discovery is established herein, and it shall extend from the date of the adoption of this procedural schedule through August 29, 2025.
- b. ENO shall convene a technical conference with the Intervenor, the Advisors, and CURO between July 14, 2025 and August 1, 2025 to discuss ENO's consolidated billing proposal.
- c. Intervenor comments on ENO's consolidated billing proposal shall be filed not later than September 5, 2025.
- d. Reply comments shall be filed not later than September 26, 2025.
- e. The Advisors shall file an Advisors Report on ENO's consolidated billing proposal not later than October 24, 2025.

Discussion points:

- II. Whether a subscriber needs to be in good standing with the utility to enroll as a community solar subscriber
- II. The amount of the utility administrative fee
- VIII.E. Time needed to post credits
- VIII.C. Method of communicating subscriber changes to the Utility
- General cost of the program
- Other Industry Questions



II. Whether a subscriber needs to be in good standing with the utility to enroll as a community solar subscriber

II. Amount of the utility administrative fee

State	Admin Fee %	Fee Basis	Utilities
New Jersey	Up to 1%	Subscription Fee	Jersey Central Power & Light (JCP&L), Atlantic City Electric (ACE), Rockland Electric Company
New York	Up to 1%	Bill Credit Value	Consolidated Edison (ConEd), Central Hudson Gas & Electric, Orange & Rockland Utilities (O&R), National Grid
Maryland	1%	Bill Credit Value	Baltimore Gas & Electric (BGE), Pepco
Illinois	up to 2%	Bill Credit Value	
Virginia	1%	Bill Credit Value	
Oregon	Not specified	Subscription Fee	Portland General Electric (PGE)
Pennsylvania	TBD	TBD	

VIII.E. Time needed to post credits

VIII.C. Method of communicating subscriber changes to the Utility

General cost of the program

Other Industry Questions

1. ENO has indicated that a more uniform singular crediting rate would be more efficient. Please describe how and why?
2. Does ENO have an existing program to enroll participants in a renewable energy program called Entergy Green Select? Who pays the costs? What were the IT implementation costs to build that program? Besides the IT cost have more personnel been added to implement?
3. Does ENO have an existing program called EasyCool through Energy Smart NOLA that adjusts thermostats in people's homes? What was the IT cost to build that platform and what are the ongoing costs for manpower?
4. Does ENO have a program called Power To Care? What was the IT cost to build out that program and what are the ongoing manpower costs?
5. ENO has indicated that it may prefer the program is limited to Low Income customers. Why would that create efficiencies and cost savings? Please explain.
6. Does ENO know who is on LIHEAP? What were the costs for IT and manpower to implement LIHEAP?