

Welcome to Our Bill Clinic



ALLIANCE FOR
AFFORDABLE
ENERGY

Questions we'll answer

- Who is your electric power company?
- What's on your bill?
- Is there good news for summer?
- How can you reduce your bill?
- What bill assistance resources are available?
- What's with Cleco being sold?
- Who makes all these decisions?

Who We Are

*We envision a future **where energy works for everyone.***

Our purpose is to **safeguard Louisiana's future by protecting consumers'** right to an **affordable, equitable and environmentally responsible energy system.**

Learn more at **all4energy.org**



Who are the local Energy Companies?



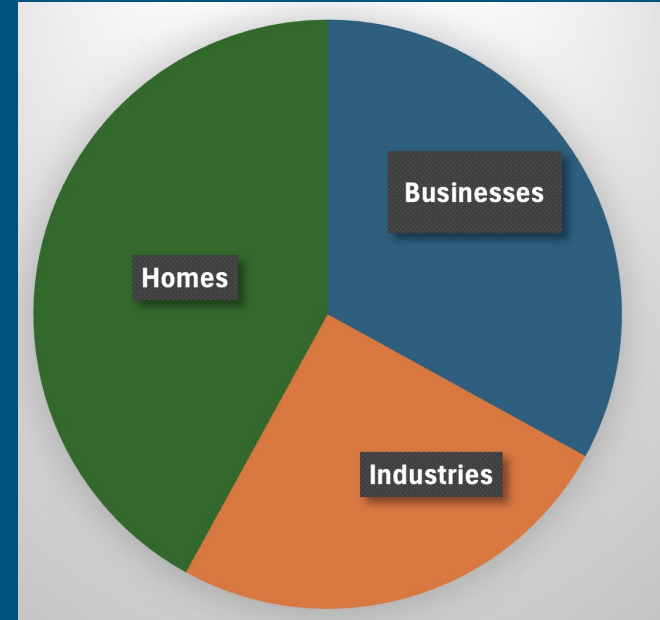
entergy



WST Electric

How rates are designed

- How much \$ is needed for utility to cover Costs + Profit (the pie).
- The pie is divided by expected Usage by expected number of Customers.
- The pie is paid for by all customers, Residential, Industrial, Business over the course of a year.



A man with a surprised expression, wearing sunglasses and a blue sweater, is holding a white envelope labeled 'CLECO' with a red 'REFUND' stamp. He is standing next to a white mailbox. The background is a bright blue sky with white clouds.

MONEY BACK FROM YOUR POWER COMPANY, CLECO?

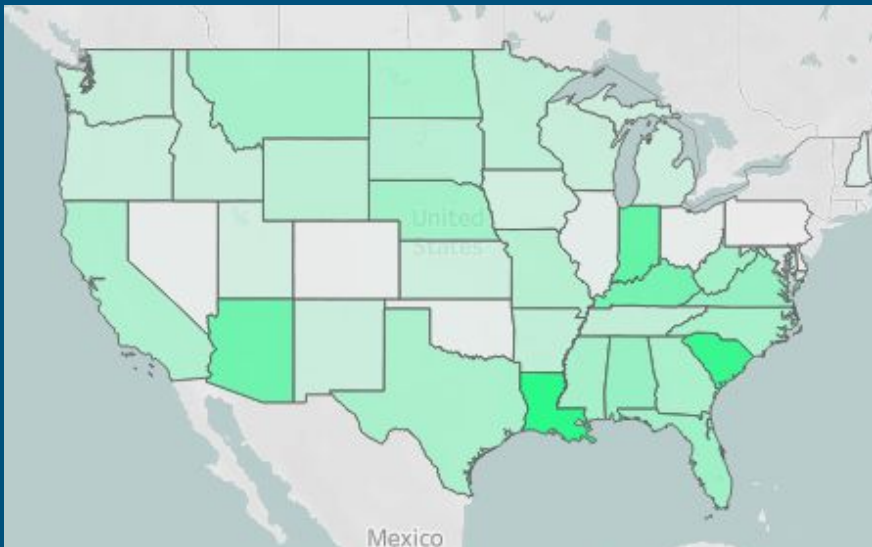
This never happens!



**\$11 credit
July-Sep
2025 & 2026**

It's still happening

Louisiana is paying more for this practice than anywhere else



Rodemacher II LOST: **\$290,988,519**



Big Cajun II LOST: **\$460,468,405**

What's on my Bill?

- Infrastructure (power plants, wires, poles, substations)
- Storm restoration
- Fuel (fuel adjustment charge)
- Operations/maintenance (executives, customer service, linemen, office space, advertisement)
- Taxes (local, state, federal)

Cleco Bill

	250	500	750	1,000	1,250	1,500	1,750
CLECO-Schedule RS	Kwh	Kwh	Kwh	Kwh	Kwh	Kwh	Kwh
Energy Charge *	20.58	41.15	61.73	82.30	106.99	131.68	161.31
Monthly Customer Charge 12.00	12.00	12.00	12.00	12.00	12.00	12.00	12.00
Rate Schedule IICR 0.00322	0.81	1.61	2.42	3.22	4.03	4.83	5.64
Rate Schedule EE 0.00185	0.46	0.93	1.39	1.85	2.31	2.78	3.24
Rate Schedule EEPE 0.00059	0.15	0.30	0.44	0.59	0.74	0.89	1.03
Rate Schedule SRCA **	2.64	3.28	3.91	4.55	5.19	5.83	6.46
TCJA Bill Credit ***	(0.21)	(0.41)	(0.62)	(0.82)	(0.99)	(1.16)	(1.33)
Surcredit Adjustment -0.00103	(0.26)	(0.52)	(0.77)	(1.03)	(1.29)	(1.55)	(1.80)
Energy Transition Charge Adjustment ****	2.52	3.04	3.55	4.07	4.59	5.11	5.62
Energy Transition Surcredit Adjustment -0.00064	(0.16)	(0.32)	(0.48)	(0.64)	(0.80)	(0.96)	(1.12)
Fuel Adjustment Clause 0.03439	8.60	17.20	25.79	34.39	42.99	51.59	60.18
Environmental Adjustment Clause 0.00023	0.06	0.12	0.17	0.23	0.29	0.35	0.40
Total	47.18	78.35	109.53	140.71	176.03	211.36	251.63

Energy Charge \$.08230/kwh - November through April

*-Energy Charge varies with kwh usage: First 1,000 kwh: \$.08230/kwh, 1001-1500 kwh: .09875/kwh, Above 1501: \$.11851/kwh- May through October

** - SRCA: \$2.00 per month + \$0.00255/kwh

***-TJCA Bill Credit: First 1,000 kwh: -\$0.000824/kwh, 1001 kwh and above: -\$0.000686/kwh

****- ETCA: \$2.00 per month + \$0.00207/kwh

**Service Address:**

4505 S Claiborne Ave,
New Orleans, LA 70125

Contact Us: 1-800-622-6537

Billing Date 05/07/2025
Account No. XXX-XXXX

Late Payment

Please notice our records indicate your account is past due. While we recognize this sometimes happens as a matter of oversight or special circumstances, it is important your payment is received on time. If you haven't made your payment, please do so or contact us at 1-800-622-6537. If you've already made your payment, thank you. Please disregard this reminder.

**Billing
Detail**

Rate Code	Meter Number	Days	Read Date	Previous Reading	Current Reading	Read Code	Unit Type	Multiplier	Units Used
RES	167826795	31	05/06/25	079512	080708		KWH		1196

**Billing
Charges**

Rate Code	Units Used
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Charges

RES	RESIDENTIAL CUSTOMER CHARGE		\$12
	TCJA BILL CREDIT (FIRST 1000 KWH \$0.00082 CR PER KWH)	1000	\$0.82 CR
	TCJA BILL CREDIT (ALL OTHER KWH \$0.00069 CR PER KWH)	196	\$0.13 CR
	ENERGY CHARGE (FIRST 1000 KWH \$0.08230 PER KWH)	1000	\$82.30
	ENERGY CHARGE (ALL OTHER KWH \$0.09875 PER KWH)	196	\$19.36
	FUEL CHARGE (\$0.03785 PER KWH)	1196	\$45.39
	ENVIRONMENTAL CHARGE (\$0.00050 PER KWH)	1196	\$0.60
	STORM RESTORATION AND ENERGY TRANSITION CHARGE		\$9.53
	STORM RESTORATION AND ENERGY TRANSITION SURCREDIT		\$2.00 CR
	INFRASTRUCTURE & INCREMENTAL COSTS RECOVERY	1196	\$6.77

ELECTRICITY CHARGES

INTEREST ON DEPOSIT CERTIFICATE NO. 078617290877	\$1.64 CR
BALANCE FORWARD	\$147.75

Total Due Now

Amount Due After May 27, 2025

\$319.11

\$324.25

Sample Cleco Bill

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Standard Cleco “Energy Charge” Rates

May - October: (AC season)

$\leq 1,000$ kWh	\$0.08230 per kWh
1,001-1,500 kWh	\$0.09875 per kWh
$\geq 1,501$ kWh	\$0.11851 per kWh

kWh =
kilowatt
hour

November - April: (heating season)

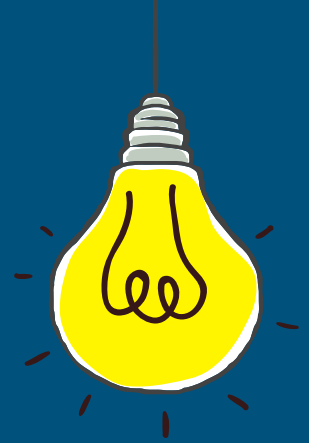
All kWh \$0.08230 per kWh



Entergy Bill

Entergy Louisiana-Schedule RS-L (Legacy ELL)	250 Kwh	500 Kwh	750 Kwh	1,000 Kwh	1,250 Kwh	1,500 Kwh	1,750 Kwh
Energy Charge 0.03762	9.41	18.81	28.22	37.62	47.03	56.43	65.84
Monthly Service Charge 10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00
Schedule AMS 2.20	2.20	2.20	2.20	2.20	2.20	2.20	2.20
Subtotal	21.61	31.01	40.42	49.82	59.23	68.63	78.04
FRP Rider 84.9935%	18.36	26.36	34.35	42.34	50.34	58.33	66.32
Rider FSC-ELL-III 2.8162%	0.61	0.87	1.14	1.40	1.67	1.93	2.20
Rider FSC-ELL-IV 18.4837%	3.99	5.73	7.47	9.21	10.95	12.69	14.42
Rider FSC-ELL-V 9.9789%	2.16	3.09	4.03	4.97	5.91	6.85	7.79
Rider SCO I -1.3604%	(0.29)	(0.42)	(0.55)	(0.68)	(0.81)	(0.93)	(1.06)
Rider SCO II -0.9666%	(0.21)	(0.30)	(0.39)	(0.48)	(0.57)	(0.66)	(0.75)
Rider SCO III -0.4471%	(0.10)	(0.14)	(0.18)	(0.22)	(0.26)	(0.31)	(0.35)
Rider SCO IV -2.3489%	(0.51)	(0.73)	(0.95)	(1.17)	(1.39)	(1.61)	(1.83)
Rider SCO-V -3.1127%	(0.67)	(0.97)	(1.26)	(1.55)	(1.84)	(2.14)	(2.43)
Rider SLGO-L -0.5746%	(0.12)	(0.18)	(0.23)	(0.29)	(0.34)	(0.39)	(0.45)
Rider EECR-QS 0.00108	0.27	0.54	0.81	1.08	1.35	1.62	1.89
Rider EECR-PE 0.00026	0.07	0.13	0.20	0.26	0.33	0.39	0.46
Fuel Adjustment Clause 0.03177	7.94	15.89	23.83	31.77	39.71	47.66	55.60
Environmental Adjustment Clause 0.000035	0.01	0.02	0.03	0.04	0.04	0.05	0.06
Fuel Stabilization Pilot Program Rider 0.000007	0.00	0.00	0.01	0.01	0.01	0.01	0.01
Resilience Plan Cost Recovery Rider 2.9505%	0.64	0.91	1.19	1.47	1.75	2.02	2.30
Total	53.75	81.82	109.90	137.98	166.06	194.13	222.21

How Can I Lower My Bill?



Reduce Energy Waste!

Cleco Power Wise

Entergy Solutions



How Can I Manage My Bill?

CLECO

Budget Billing

Cleco Alternative Rate for
Electricity*

Time of Use Rates (TOUCH)

Power of Sharing

Entergy

Levelized Billing

Senior Discount

Power to Care

What Can the LPSC Do?

- Invest in Efficiency
- Stop uneconomic use of power plants
- Create bill programs like Percentage of Income Programs
- Enable Community Solar
- Stop disconnections



Louisiana
Public Service Commission

Bill payment assistance resources

Low-Income Home Energy Assistance Program, commonly known as LIHEAP

- Federally funded program that helps low-income households pay their energy bills.
- You may only receive one LIHEAP benefit each season
 - Heating: November 15 – March 15
 - Cooling: April 1 – September 30
 - Crisis: October 1 – September 30
- LIHEAP funds are distributed through local administering agencies. Find your local agency at www.lhc.la.gov/energy-assistance

Eligibility Income Guidelines

# Household Members	Annual Household Income Limit
1	\$29,889
2	\$39,086
3	\$48,283
4	\$57,480
5	\$66,676
6	\$75,873
7	\$77,598
8	\$79,322
9	\$81,046
10	\$82,771

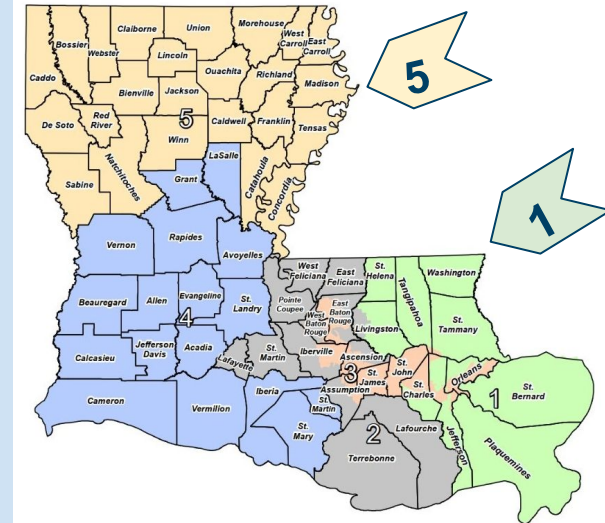


CLECO
FOR SALE

How Can You Use Your Voice?



- **Vote** in 2026 districts 1 and 5 election
- **Call, Write, Fax** your Commissioner/ Council offices
- **Public Comment** at monthly LPSC Business & Executive meetings
- **Write** Letters to the Editor



Questions?

all4energy.org

info@all4energy.org

E-Newsletter:

tinyurl.com/all4energy

Facebook & X: [@all4energy](https://www.facebook.com/all4energy)

Instagram: [@all_4_energy](https://www.instagram.com/all_4_energy)