**October 21, 2024**

**Docket UD-17-04**

**ENTERGY NEW ORLEANS, INC. TO INVESTIGATE AND REMEDIATE ELECTRIC SERVICE DISRUPTIONS AND COMPLAINTS AND TO ESTABLISH MINIMUM ELECTRIC RELIABILITY PERFORMANCE STANDARDS AND FINANCIAL PENALTY MECHANISMS**

Clerk of Council [clerkofcouncil@nola.gov](mailto:clerkofcouncil@nola.gov)

City Hall - Room 1E09

1300 Perdido Street

New Orleans, LA 70112

Tel: (504) 658-1085

Fax: (504) 658-1140

*Service of Discovery not required*

**Erin Spears**, [espears@nola.gov](mailto:espears@nola.gov)

Chief of Staff, Council Utilities Regulatory Office

**Bobbie Mason,** [bfmason1@nola.gov](mailto:bfmason1@nola.gov)

**Christopher Roberts**, [cwroberts@nola.gov](mailto:cwroberts@nola.gov)

**Byron Minor,** [Byron.minor@nola.gov](mailto:Byron.minor@nola.gov)

**Candace Carmouche**, [Candace.carmouche@nola.gov](mailto:Candace.carmouche@nola.gov)

**Jared Reese,** [jared.reese@nola.gov](mailto:jared.reese@nola.gov)

City Hall - Room 6E07

1300 Perdido Street

New Orleans, LA 70112

Tel: (504) 658-1110

Fax: (504) 658-1117

**Krystal D. Hendon,** CM Morrell Chief-of-Staff, [Krystal.hendon@nola.gov](mailto:Krystal.hendon@nola.gov)

1300 Perdido St. Rm. 2W50

New Orleans, LA. 70112

**Sayde Finkel,** CM Moreno Chief-of-Staff, [sayde.finkel@nola.gov](mailto:sayde.finkel@nola.gov)

1300 Perdido St. Rm. 2W40

New Orleans, LA. 70112

**Justyn Hawkins,** 504-658-1108 [jahawkins@nola.gov](mailto:jahawkins@nola.gov)

Chief of Staff

City Hall - Room 1E06

1300 Perdido Street

New Orleans, LA 70112

**Donesia D. Turner**, [Donesia**.**Turner@nola.gov](mailto:Donesia.Turner@nola.gov)

Law Department

City Hall - 5th Floor

New Orleans, LA  70112

Tel: (504) 658-9800

Fax: (504) 658-9869

*Service of Discovery not required*

**Tanya L. Irvin**, [tlirvin@nola.gov](mailto:tlirvin@nola.gov)

Chief Deputy City Attorney

Law Department

City Hall - 5th Floor

New Orleans, LA  70112

Tel: (504) 658-9800

Fax: (504) 658-9869

**Norman White**, [Norman.White@nola.gov](mailto:Norman.White@nola.gov)

Department of Finance

City Hall - Room 3E06

1300 Perdido Street

New Orleans, LA 70112

Tel: (504) 658-1502

Fax: (504) 658-1705

**Greg Nichols,** [grnichols@nola.gov](mailto:grnichols@nola.gov)

Deputy Chief Resilience Officer

Office of Resilience & Sustainability

1300 Perdido Street, Suite 8E08

New Orleans, LA 70112

Tel: 504-658-4958

Cell: 504-253-1626

**Sophia Winston**, [sophia.winston@nola.gov](mailto:sophia.winston@nola.gov)

Energy Policy & Program Manager

Office of Resilience & Sustainability

1300 Perdido Street, Suite 8E08

New Orleans, LA 70112

Tel: 504-658-4914

Cell: 504-677-9756

**ADMINISTRATIVE HEARING OFFICER**

**Hon. Jeffrey S. Gulin**, [judgegulin@gmail.com](mailto:judgegulin@gmail.com)

3203 Bridle Ridge Lane

Lutherville, MD 2109

Tel: (410) 627-5357

**CITY COUNCIL CONSULTANTS and SUPPORT STAFF**

**Clinton A. Vince,** [clinton.vince@dentons.com](mailto:clinton.vince@dentons.com)

**Presley Reed,** [presley.reedjr@dentons.com](mailto:presley.reedjr@snrdenton.com)

**Emma F. Hand,** [emma.hand@dentons.com](mailto:emma.hand@dentons.com)

**Dee McGill,** [dee.mcgill@dentons.com](mailto:dee.mcgill@dentons.com)

Denton Law Firm,

1900 K Street NW

Washington, DC 20006

Tel: (202) 408-6400

Fax: (202) 408-6399

**Basile J. Uddo**, **(**504) 583-8604 cell, [buddo@earthlink.net](mailto:buddo@earthlink.net)

**J. A. “Jay Beatmann, Jr.** (504) 256-6142 cell, (504) 524-5446 office direct, [jay.beatmann@dentons.com](mailto:jay.beatmann@dentons.com)

c/o DENTONS US LLP

650 Poydras Street

Suite 2850

New Orleans, LA 70130

**Joseph W. Rogers,** [jrogers@legendcgl.com](mailto:jrogers@legendcgl.com)

**Victor M. Prep,** [vprep@legendcgl.com](mailto:vprep@legendcgl.com)

**Byron S. Watson**, [bwatson@legendcgl.com](mailto:bwatson@legendcgl.com)

Legend Consulting Group

6041 South Syracuse Way, Suite 105

Greenwood Village, CO 80111

Tel: (303) 843-0351

Fax: (303) 843-0529

**ENTERGY NEW ORLEANS, LLC**

**Leroy Nix,** [lnix@entergy.com](mailto:lnix@entergy.com)

Entergy New Orleans, LLC

Vice-President, Regulatory and Public Affairs

**Polly Rosemond**, [prosemo@entergy.com](mailto:prosemo@entergy.com)

**Kevin T. Boleware**, (504) 670-3673, [kbolewa@entergy.com](mailto:kbolewa@entergy.com)

**D’Angela Savoie,** [dsavoi1@entergy.com](mailto:dsavoi1@entergy.com)

**Keith Wood**, **(**504) 670-3633, [kwood@entergy.com](mailto:kwood@entergy.com)

**Derek Mills**, (504) 670-3527, [dmills3@entergy.com](mailto:dmills3@entergy.com)

**Lacresha D. Wilkerson** (504) 576-6571, [lwilke1@entergy.com](mailto:lwilke1@entergy.com)

**Ross Thevenot,** (504) 670-3556, [rtheven@entergy.com](mailto:rtheven@entergy.com)

1600 Perdido Street, L-MAG 505B

New Orleans, LA 70112

**Vincent Avocato**, (281) 297-3508, [vavocat@entergy.com](mailto:vavocat@entergy.com)

Entergy New Orleans, LLC

2107 Research Forest Drive, T-LFN-4

The Woodlands, TX 77380

**Courtney Nicholson,**[cnicho2@entergy.com](mailto:cnicho2@entergy.com)

**Heather Silbernagel,**(504) 576-2806,[hsilber@entergy.com](mailto:hsilber@entergy.com)

**Leslie M. LaCoste** (504) 576-4102, [llacost@entergy.com](mailto:llacost@entergy.com)

Entergy Services, LLC

Mail Unit L-ENT-26E

639 Loyola Avenue

New Orleans, LA 70113

Fax: 504-576-5579

**Joe Romano, III**(504) 576-4764, [jroman1@entergy.com](mailto:jroman1@entergy.com)

**Tim Rapier,** (504) 576-4740, [trapier@entergy.com](mailto:trapier@entergy.com)

**Erin Farrell**, (504) 576-2758,  [efarrel@entergy.com](mailto:efarrel@entergy.com)

Entergy Services, LLC

Mail Unit L-ENT-4C

639 Loyola Avenue

New Orleans, LA 70113

Fax: (504) 576-6029

**W. Raley Alford, III**, (504) 523-1580, [wra@stanleyreuter.com](mailto:wra@stanleyreuter.com)

Stanley, Reuter, Ross, Thornton, & Alford, LLC

O/B/O Entergy New Orleans, LLC

909 Poydras Street, Suite 2500

New Orleans, Louisiana 70112

Fax: (504) 524-0069

**MID CITY NEIGHBORHOOD ORGANIZATION**

**Thomas Ecker**, (540) 606-4765, [President@MCNO.org](mailto:President@MCNO.org)

3823 Iberville Street

New Orleans, LA. 70119

**ALLIANCE FOR AFFORDABLE ENERGY**

**Logan Atkinson Burke**, [Logan@all4energy.org](mailto:Logan@all4energy.org)

**Sophie Zaken**, [Regulatory@all4energy.org](mailto:Regulatory@all4energy.org)

**Jesse George**, [Jesse@all4energy.org](mailto:Jesse@all4energy.org)

4505 S. Claiborne Ave.

New Orleans, LA. 70125

Tel: (504) 208-9761

**CARROLLTON RIVERBEND NEIGHBORHOOD ASSOCIATION**

**Julianna D. Padgett**, (504) 274-8158, [juliannapadgett@gmail.com](mailto:juliannapadgett@gmail.com)

935 Dante St.

New Orleans, LA.

**LOWER MIDCITY NEIGHBORHOOD ORGANIZATION**

**Jacob Rickoll**, (504) 473-6943, [lowermidcityNO@gmail.com](mailto:lowermidcityNO@gmail.com); [Tulane.Canal@gmail.com](mailto:Tulane.Canal@gmail.com)

2301 Conti St.

New Orleans, LA. 70119

**URBAN CONSERVANCY PETITION**

**Abigail Sebton**, (504) 717-6187, [abigail@staylocal.org](mailto:abigail@staylocal.org)

1307 OC Haley Blvd #307

New Orleans, LA 70113

**MAPLE AREA RESIDENTS, INC**

**Keith Hardie**, (504) 522-6222, [keithhardie@yahoo.com](mailto:keithhardie@yahoo.com)

618 Audubon St.

New Orleans, LA 70118

Fax: (504) 522-6226

**DEEP SOUTH CENTER FOR ENVIRONMENTAL JUSTICE**

**Monique Harden**, (504) 517-2534, [MoniqueCovHarden@gmail.com](mailto:MoniqueCovHarden@gmail.com)

3157 Gentilly Blvd., #145

New Orleans, LA. 70122

**350 NEW ORLEANS**

**Pooja Prazid**, [p.prazid@gmail.com](mailto:p.prazid@gmail.com)

**Benjamin Quimby**, [benjaminquimby1@gmail.com](mailto:benjaminquimby1@gmail.com)

**Clare Giesen**, [claregiesen@gmail.com](mailto:claregiesen@gmail.com)

**Marion Freistadt**, [marionfreistadt@yahoo.com](mailto:marionfreistadt@yahoo.com)

**Vickie Boothe**, [boothevickiel@gmail.com](mailto:boothevickiel@gmail.com)

1632 8th Street

New Orleans, Louisiana 70115

Tel: (916) 952-9955

**SEWERAGE AND WATER BOARD**

**Theron Levi.**, [tlevi@swbno.org](mailto:tlevi@swbno.org)

**Yolanda Y. Grinstead**, [ygrinstead@swbno.org](mailto:ygrinstead@swbno.org)

625 St. Joseph Street, Room 201

New Orleans, LA 70165

(504) 529-2837

**Luke F. Piontek**, (225) 929-7033, [Lpiontek@roedelparsons.com](mailto:Lpiontek@roedelparsons.com)

**Judith Sulzer**, [jsulzer@roedelparsons.com](mailto:jsulzer@roedelparsons.com)

8440 Jefferson Highway, suite 301

Baton Rouge, LA. 70809

**ALGIERS NEIGHBORHOOD PRESIDENTS COUNCIL**

**Eric J. Songy**, (504) 394-4039, [info@anpcnola.org](mailto:info@anpcnola.org)

P.O. Box 740446

New Orleans, LA 70174

**LOWER 9 RESILIENT**

**Warrenetta C. Banks**, (504) 324-8586, [Warrenetta@L9Resilient.org](mailto:Warrenetta@L9Resilient.org)

5130 Chartres Street

New Orleans, LA 70117

**LOWER 9TH WARD CENTER FOR SUSTAINABLE ENGAGEMENT AND DEVELOPMENT**

**Arthur J. Johnson**, (504) 421-9643, [ajohnson@sustainthenine.org](mailto:ajohnson@sustainthenine.org)

5227 Chartres St.

New Orleans, LA 70117

**INDIVIDUALS**

**David Dalia**, (504) 524-5541, [davidadalia@gmail.com](mailto:davidadalia@gmail.com)

609 Dumaine St.

New Orleans, LA 70115

**Dawn Hebert**, (504)875-0352 or (504)245-9959, [Dhebert28@cox.net](mailto:Dhebert28@cox.net)

6846 Lake Willow Dr.

New Orleans, LA. 70126

**Denise T. Turbinton**, (504) 309-0400, [turbinton@msn.com](mailto:turbinton@msn.com)

931 Mazant St.

New Orleans, LA 70117

**PRORATE ENERGY, INC**

**Myron Katz, PhD**, (504) 343-1243, [Myron.Bernard.Katz@gmail.com](mailto:Myron.Bernard.Katz@gmail.com)

302 Walnut Street

New Orleans, Louisiana 70118