

August 24, 2017

By Hand Delivery
Clerk of Council
Room 1E09, City Hall
1300 Perdido St.
New Orleans, LA 70122

RE: In Re: Resolution Directing Entergy New Orleans, Inc. to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms (Docket No. UD-17-04)

Dear Ms. Johnson,

Enclosed please find an original and three copies of the intervention of Mid-City Neighborhood in the above matter. Please file the attached intervention and this letter in the record of this proceeding and return one time stamped copy to our courier, in accordance with normal procedures.

Thank you for your assistance with this matter.

Sincerely,

Phone: (504) 421-3997
Address: 7313 Palmyre St.
NO LA 70119

Emily K. Witzinger
President, MC



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BEFORE THE COUNCIL OF THE CITY OF NEW ORLEANS

**In Re: RESOLUTION DIRECTING
ENTERGY NEW ORLEANS, INC. TO
INVESTIGATE AND REMEDIATE
ELECTRIC SERVICE DISRUPTIONS
AND COMPLAINTS AND TO
ESTABLISH MINIMUM ELECTRIC
RELIABILITY PERFORMANCE
STANDARDS AND FINANCIAL
PENALTY MECHANISMS**

DOCKET UD-17-04

**Mid-City Neighborhood Organization Petition for Intervention
and Inclusion on Service List**

The Mid-City Neighborhood Organization (MCNO) respectfully requests that the Council of the City of New Orleans ("the Council") grant MCNO the right to intervene in the above captioned docket and participate as a party therein.

On August 10, 2017, the full Council for the City of New Orleans issued Resolution R-17-427, setting a procedural schedule for this docket, and setting a period of 15 days from the adoption of the Resolution for parties to file for intervention. This request is being made within the 15-day intervention period and is therefore timely.

The Mid-City Neighborhood Organization is a neighborhood organization comprised of members living in Mid-City, Council Districts A & B in Orleans Parish. The Mid-City Neighborhood Organization (MCNO) is dedicated to improving the quality of life for all residents of Mid-City New Orleans.

MCNO has residents served by Entergy New Orleans who have been affected by power outage disruptions. There is no other party representing the interests of MCNO and its members.

MCNO intends to participate in this proceeding to protect the interests of the residential and small commercial Entergy New Orleans, Inc. ("ENO") customers.

MCNO's interests in this proceeding include,

- a) economic effects of outages on residents and businesses in the MCNO boundaries
- b) disrupted internet access

c) the discomfort and inconvenience experienced when outages prevent residents from using heat and air-conditioning, cooking and refrigeration, and other electrical equipment in their homes and businesses

d) and the danger to which outages expose residents who rely on electric or electronic devices for their health and welfare.

MCNO possesses standing to intervene in the aforementioned matter, and respectfully seeks full intervenor status in order to fully participate in this docket.

MCNO requests that it be placed on the service list of this proceeding and be served with all pleadings, notices orders, and other filings.

Please note MCNO is a non-profit organization thus pursuant to Council Resolution R-16-365, we request that all intervenor fees be waived.

All communications and pleadings in this docket should be directed to:

Name: Emily K. Leitzinger, President of MCNO

Email Address: President@MCNO.org

Physical Mailing Address: 4313 Palmyra Street,
New Orleans, LA 70119

Phone Number: (540) 421-3997 (NOTE: 540, not 504)

Respectfully,

A handwritten signature in black ink, appearing to read 'Emily K. Leitzinger', with a long horizontal stroke extending to the right.

Emily K Leitzinger

President

Mid-City Neighborhood Organization