Response of: Entergy New Orleans, Inc.
to the Second Set of Data Requests
of Requesting Party: Alliance for Affordable
Energy

Question No.: AAE 2-5 Part No.: Addendum:

Question:

How does ENO define “major outages” for SAIFI and SAIDI reporting?

Response:

Major Outages are defined as sustained outages that occur on a Major Event exclusion day as defined by the industry standard: Institute of Electrical and Electronic Engineers (IEEE) 1366-2012. All outages on Major Event exclusion days are Major Outages. Sustained outages, per the standard, have duration greater than 5 minutes.