



Entergy New Orleans, LLC  
1600 Perdido Street, Bldg #505  
New Orleans, LA 70112  
Tel 504 670 3680  
Fax 504 670 3615

Brian L. Guillot  
Vice President,  
Regulatory Affairs

January 31, 2020

Ms. Lora W. Johnson, CMC, LMMC  
Clerk of Council of the City of New Orleans  
City Hall, Room 1E09  
1300 Perdido Street  
New Orleans, Louisiana 70112

**RE: Council Docket UD-17-04; Bi-Monthly Filing Requirement per Ordering Paragraph #6 of Council Resolution R-17-427**

Dear Ms. Johnson:

Please find enclosed for your further handling an original and three copies of a CD-ROM containing Entergy New Orleans, LLC's ("ENO's") Bi-Monthly Report on Customer Outages for the period of October 1, 2019 through November 30, 2019, which Report is being filed in the above-referenced docket pursuant to Ordering Paragraph 6 of Council Resolution R-17-427, dated August 10, 2017. Please file the original and two copies into the record of the referenced docket and return a date-stamped copy to our courier.

If you have any questions regarding this information, please contact me at (504) 670-3680.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian L. Guillot".

Brian L. Guillot

Enclosure

cc: All Councilmembers  
Council Utilities Regulatory Office  
Presley Reed, Esq.  
Joseph W. Rogers, P.E.  
J.A. Beatmann, Jr.  
Errol Smith, CPA

RECEIVED  
JAN 31 2020

BY: \_\_\_\_\_ *UG*

**Resolution Directing Entergy New Orleans, LLC to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms**

**CNO Docket No.:  
UD-17-04**



**Entergy New Orleans, LLC  
Council Docket UD-17-04; Bi-Monthly Filing  
Requirement per Council Resolution R-17-427  
October 1, 2019 through November 30, 2019**