

Entergy New Orleans, LLC 1600 Perdido Street, Bldg #505 New Orleans, LA 70112 Tel 504 670 3680 Fax 504 670 3615

Gary Huntley Vice President, Regulatory Affairs ghuntle@entergy.com

January 12, 2018

Ms. Lora Johnson, Director Clerk of Council of the City of New Orleans New Orleans City Hall Room 1E09 1300 Perdido Street New Orleans, LA 70112

RE: Council Docket UD-17-04; Bi-Monthly Filing Requirement per Ordering Paragraph #6 of Council Resolution R-17-427

Dear Ms. Johnson:

Please find enclosed for your further handling an original and three copies of a CD-ROM containing Entergy New Orleans, LLC's ("ENO's") Bi-Monthly Report on Customer Outages for the period of October 1, 2017 through November 30, 2017, which Report is being filed in the above-referenced docket pursuant to Ordering Paragraph 6 of Council Resolution R-I7-427, dated August 10, 2017. Please file the original and two copies into the record of the referenced docket and return a date-stamped copy to our courier.

If you have any questions regarding this information, please contact me at (504) 670-3680.

Sincerely,

Gary E. Huntley

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Enclosure

cc: All Councilmembers

Council Utilities Regulatory Office

Joseph A. Vumbaco, PE

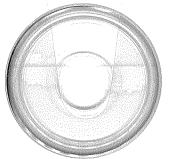
Presley Reed, Esq.

Walter J. Wilkerson, Esq.

Errol Smith, CPA

BEC JAN. 22, 2018 BY: G. D. Names Resolution Directing Entergy New Orleans, Inc. to
Investigate and Remediate Electric Service Disruptions and
Complaints and to Establish Minimum Electric Reliability
Performance Standards and Financial Penalty Mechanisms





CNO Docket No.: UD-17-04

Entergy New Orleans, Inc.
Council Docket UD-17-04; Bi-Monthly Filing
Requirement per Council Resolution R-17-427
October through November 2017