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August 23, 2017

By Hand Delivery
Clerk of Council
Room 1E09, City Hall
1300 Perdido St.
New Orleans, LA 70112

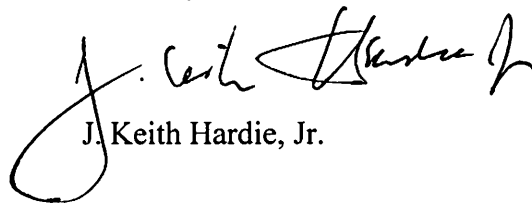
RE: In Re: Resolution Directing Entergy New Orleans, Inc. to Investigate
and Remediate Electric Service Disruptions and Complaints and to
Establish Minimum Electric Reliability Performance Standards and
Financial Penalty Mechanisms (Docket No. UD-17-04)

Dear Ms Johnson:

Enclosed please find an original and three copies of the intervention of Maple Area Residents, Inc. In the above matter. Please file the attached intervention and this letter in the record of this proceeding and return one time stamped copy to our courier, in accordance with normal procedures.

Thank you for your time and attention.

Cordially,



J. Keith Hardie, Jr.

JKH/kh

BEFORE THE COUNCIL OF THE CITY OF NEW ORLEANS

DOCKET UD-17-04

In Re: RESOLUTION DIRECTING ENTERGY NEW ORLEANS, INC. TO INVESTIGATE AND REMEDIATE ELECTRIC SERVICE DISRUPTIONS AND COMPLAINTS AND TO ESTABLISH MINIMUM ELECTRIC RELIABILITY PERFORMANCE STANDARDS AND FINANCIAL PENALTY MECHANISMS

Petition of Maple Area Residents, Inc. for Intervention and Inclusion on Service List

Maple Area Residents Inc. (“MARI”) respectfully requests that the Council of the City of New Orleans (“the Council”) grant MARI the right to intervene in the above captioned docket and participate as a party therein, as set out below:

1.

On August 10, 2017, the full Council for the City of New Orleans issued Resolution R-17-427, setting a procedural schedule for this docket, and setting a period of 15 days from the adoption of the Resolution for parties to file for intervention. This request is being made within the 15 day intervention period and is therefore timely.

2.

MARI is a non-profit neighborhood association domiciled in Orleans Parish residing in Orleans Parish and advocating for residents in the area between Carrollton Avenue, Willow Street, Audubon Street, and St. Charles Avenue, except for areas which are part of the campus of Tulane University (“the MARI area”).

3.

MARI’s members are residents of the MARI area.

4.

The MARI area includes residents and businesses served by Entergy New Orleans, Inc. (“ENO”), and those residents and businesses have been affected by ENO power outage disruptions. There is no other party representing the interests of MARI and its members.

5.

MARI intends to participate in this proceeding in order to protect the interests of residents.

6.

MARI's interests in this proceeding include but are not limited to the economic effects of outages on residents and businesses in the MARI area including lost work time, inability or limited ability to access the internet for purposes of work, for online purchases, etc., the inconvenience and discomfort and losses experienced when outages limit or prevent residents from using heat and airconditioning equipment, cooking and refrigeration equipment, televisions, clocks, phones, computers, lights, and other electric and electronic equipment and devices, and the danger to which outages expose residents who rely on electric or electronic devices for their health and welfare.

7.

MARI possesses standing to intervene in the aforementioned matter, and respectfully seeks full intervenor status in order to fully participate in this docket.

8.

MARI requests that it be placed on the service list of this proceeding and be served with all pleadings, notices orders, and other filings.

9.

Please note the MARI is a civic non-profit organization, and thus, pursuant to Council Resolution R-16-365, we request that all fees for this intervention be waived.

All communications and pleadings in this docket should be directed to :

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New Orleans, LA 70118

Phone Number: 504-522-6222

Fax: 504-522-6226

Respectfully,

J. Keith Hardie, Jr. President of Maple Area Residents, Inc.

Date