

ENTERGY NEW ORLEANS, INC.  
CITY OF NEW ORLEANS  
Docket No. UD-16-01

Response of: Entergy New Orleans, Inc.  
to the Second Set of Data Requests  
of Requesting Party: Alliance for Affordable  
Energy

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Question No.: AAE 2-5

Part No.:

Addendum:

Question:

How does ENO define “major outages” for SAIFI and SAIDI reporting?

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Response:

Major Outages are defined as sustained outages that occur on a Major Event exclusion day as defined by the industry standard: Institute of Electrical and Electronic Engineers (IEEE) 1366-2012. All outages on Major Event exclusion days are Major Outages. Sustained outages, per the standard, have duration greater than 5 minutes.