

August 25, 2017

By Hand Delivery  
Clerk of Council  
Room 1E09, City Hall  
1300 Perdido St.  
New Orleans, LA 70122

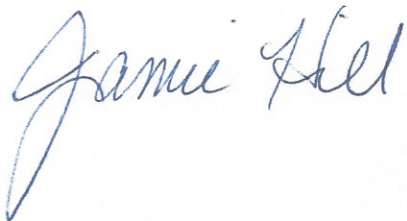
*RE: In Re: Resolution Directing Entergy New Orleans, Inc. to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms (Docket No. UD-17-04)*

Dear Ms. Johnson,

Enclosed please find an original and three copies of the intervention of the Parkview Neighborhood Association Area Residents in the above matter. Please file the attached intervention and this letter in the record of this proceeding and return one time stamped copy to our courier, in accordance with normal procedures.

Thank you for your assistance with this matter.

Sincerely,



Name: Jamie Hill, President,  
Parkview Neighborhood Association  
Email Address: jamielhill@gmail.com  
Physical Mailing Address: 872 Taft Place  
New Orleans, La 70119  
Phone Number: 504-655-8135

RECEIVED  
AUG 28 2017  
BY: J. Hill

AUG 28 3 46

**BEFORE THE COUNCIL OF THE CITY OF NEW ORLEANS**

**In Re: RESOLUTION DIRECTING ENTERGY NEW  
ORLEANS, INC. TO INVESTIGATE AND  
REMEDiate ELECTRIC SERVICE DISRUPTIONS  
AND COMPLAINTS AND TO ESTABLISH  
MINIMUM ELECTRIC RELIABILITY  
PERFORMANCE STANDARDS AND FINANCIAL  
PENALTY MECHANISMS**

**DOCKET UD-17-04**

**Petition of Parkview Neighborhood Association (PNA) Area Residents for Intervention  
and Inclusion on Service List**

Parkview Neighborhood Association (PNA) respectfully requests that the Council of the City of New Orleans ("the Council") grant PNA the right to intervene in the above captioned docket and participate as a party therein.

On August 10, 2017, the full Council for the City of New Orleans issued Resolution R-17-427, setting a procedural schedule for this docket, and setting a period of 15 days from the adoption of the Resolution for parties to file for intervention. As the Clerk of Council office was closed on August 25<sup>th</sup>, 2017 this request is being made the first subsequent business day thereafter and is therefore timely.

PNA is a non-profit neighborhood association in Orleans Parish, roughly bounded by City Park Ave., Bayou St. John, Orleans, Rocheblave, Lafitte and St. Louis, New Orleans, Louisiana.

PNA's members are residents of the Parkview area.

Parkview has residents (or businesses) served by Entergy New Orleans, Inc. ("ENO"), who have been affected by power outage disruptions. There is no other party representing the interests of PNA and its members.

PNA intends to participate in this proceeding in order to protect the interests of the residential and small commercial Entergy New Orleans, Inc. ("ENO") customers.

PNA's interests in this proceeding include, but are not limited to:

a) the economic effects of outages on residents and businesses in the PNA area, including lost work time, inability or limited ability to access the internet for the purpose of work, for internet activities, including email, social networking, purchases, etc.,

b) the inconvenience and discomfort and losses experienced when outages limit or prevent residents from using heat and air conditioning equipment, cooking and refrigeration equipment, televisions, clocks, phones, computers, lights and other electrical and electronic equipment and devices, and

c) the danger which outages expose to residents who rely on electric and/or electronic devices for their health and welfare, including medical needs.

PNA possesses standing to intervene in the aforementioned matter, and respectfully seeks full intervenor status in order to fully participate in this docket.

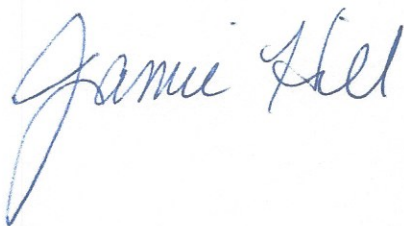
PNA requests that it be placed on the service list of this proceeding and be served with all pleadings, notices orders, and other filings.

Please note PNA is a civic non-profit organization, and thus, pursuant to Council Resolution R-16-365, we request that all fees for this intervention be waived, and any additional intervenor fees be waived.

All communications and pleadings in this docket should be directed to :

Name: Jamie Hill, President,  
Parkview Neighborhood Association  
Email Address: jamielhill@gmail.com  
Physical Mailing Address: 872 Taft Place  
New Orleans, La 70119  
Phone Number: 504-655-8135

Respectfully,

A handwritten signature in blue ink that reads "Jamie Hill". The signature is written in a cursive, flowing style.

August 25, 2017



**Certificate of Service**

I hereby certify that I have on this 28th day of August, 2017, served copies of the foregoing pleading upon the Clerk of Council, the Director, Council Utilities Regulatory Office and all known parties to this proceeding by U.S. Mail, email, facsimile and/or hand delivery.

*Jamie Hill*