

August 24, 2017

By Hand Delivery
Clerk of Council
Room 1E09, City Hall
1300 Perdido St.
New Orleans, LA 70122

RE: In Re: Resolution Directing Entergy New Orleans, Inc. to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms (Docket No. UD-17-04)

Dear Ms. Johnson,

Enclosed please find an original and three copies of the intervention of Lower 9 Resilient in the above matter. Please file the attached intervention and this letter in the record of this proceeding and return one time stamped copy to our courier, in accordance with normal procedures.

Thank you for your assistance with this matter.

Sincerely,

Warrentha G. Bondy

Phone: (504)324-3486
Address: Lower 9 Resilient
5130 Chartres Street
New Orleans, LA 70117

RECEIVED
AUG 25 2017
BY: *[Signature]*

AUG 24 4 45

BEFORE THE COUNCIL OF THE CITY OF NEW ORLEANS

DOCKET UD-17-04

In Re: RESOLUTION DIRECTING ENTERGY NEW ORLEANS, INC. TO INVESTIGATE AND REMEDIATE ELECTRIC SERVICE DISRUPTIONS AND COMPLAINTS AND TO ESTABLISH MINIMUM ELECTRIC RELIABILITY PERFORMANCE STANDARDS AND FINANCIAL PENALTY MECHANISMS

Petition of Lower 9 Resilient, Petition for Intervention and Inclusion on Service List

Lower 9 Resilient. ("L9R") respectfully requests that the Council of the City of New Orleans ("the Council") grant L9R the right to intervene in the above captioned docket and participate as a party therein.

On August 10, 2017, the full Council for the City of New Orleans issued Resolution R-17-427, setting a procedural schedule for this docket, and setting a period of 15 days from the adoption of the Resolution for parties to file for intervention. This request is being made within the 15 day intervention period and is therefore timely.

L9R is a non-profit organization, domiciled in Orleans Parish. *Lower 9 Resilient* exists as a continued commitment by many long term Lower Ninth Ward community organizers, residents, and stewards to collaborate with others to do the difficult but enjoyable work of serving as a source of rejuvenation through a unified approach towards addressing short and long term rebuilding problems. The end goal is to build a future where strong neighborhoods create a resilient community. Lower 9 Resilient members reside in the Lower 9th Ward area of New Orleans.

L9R intends to participate in this proceeding in order to protect the interests of the residential and small commercial Entergy New Orleans, Inc. ("ENO") customers.

L9R's interests in this proceeding include, but not limited to the economic effects of outages on residents and businesses in the L9R community including lost work time, inability or limited ability to access the internet for purposes of work, for internet activities, including email, social networking, purchases etc., the inconvenience and discomfort and losses experienced when outages limit or prevent residents from using heat and air conditioning equipment, cooking and refrigeration equipment, televisions, clocks, phones, computers, lights and other electric and electronic equipment and devices, and the danger to which outages expose residents who rely on electronic devices and their health welfare.

L9R possesses standing to intervene in the aforementioned matter, and respectfully seeks full intervenor status in order to fully participate in this docket.

L9R requests that it be placed on the service list of this proceeding and be served with all pleadings, notices orders, and other filings.

Please note L9R is a non-profit organization thus pursuant to Council Resolution R-16-365, we request that all intervenor fees be waived.

All communications and pleadings in this docket should be directed to:

Warrenetta C. Banks, Director of Lower 9 Resilient
Warrenetta@L9Resilient.org
5130 Chartres Street, NOLA 70117
Phone/Fax (504)324-8586

Respectfully,

Warrenetta C. Banks

Warrenetta C. Banks, Director, Lower 9 Resilient

8/25/17

Date